

VAU.S. Department
of Veterans Affairs

News Release

Office of Public Affairs
Media RelationsWashington, DC 20420
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**VA Nebraska-Western Iowa Health Care System
increases availability of telehealth services through
launch of Digital Divide Consult, continued partnerships**

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June 7, 2021**FOR IMMEDIATE RELEASE**

Omaha, Neb. — VA Nebraska-Western Iowa Health Care System announced it has expanded opportunities for Veterans enrolled in the VA health care system to access their care by telehealth through the launch of its [Digital Divide Consult](#) and continued partnerships with private-sector companies facilitated by the VA's [Secretary's Center for Strategic Partnerships](#).

This effort is to ensure all Veterans, regardless of where they live, have convenient access to VA care and these initiatives do just that.

"During the pandemic, VA's telehealth services have been of critical importance, enhancing options for Veterans in Nebraska and Western Iowa to connect with the high-quality care they deserve," said Dr. Eileen Kingston, VA NWIHCS acting executive director. "VA's Digital Divide Consult assists qualifying Veterans who do not have the internet or technology needed to access telehealth services from home by loaning them internet-connected devices or helping them apply for federal subsidies for their needed technology."

Since January 2021, VA Nebraska-Western Iowa Health Care System has conducted more than 12,200 video telehealth visits into Veterans' homes. Nationally, VA regularly provides over 41,000 video telehealth visits into Veterans' homes on a typical single business day, exceeding the number of visits VA previously offered over an entire month.

VA offerings will also soon include "My VA Images," which is an app that lets established dermatology patients securely send photos or videos to their dermatology provider, upon the provider's request, for later review and follow up.

Visit [VA Video Connect at the VA App Store](#) and [VA Office of Connected Care](#) for information about VA telehealth. Veterans interested in scheduling a telehealth visit, in need of assistance with technology and connectivity or interested in a Digital Divide Consult should talk to their VA health care provider or team.